

Unified victor Integration Software for OTIS Elevator 2.40.1059.0

Release Notes
Version A0
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This document provides important information about the Unified victor/C-CURE 9000 Integration Software for OTIS Elevator Integration. Please read this document before installing the product.

* **Product:** Unified victor/C-CURE 9000 Integration Software for OTIS Elevator Integration

- Release: 4.8
- Integration Software: 2.40.1059.0

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1. Overview

The OTIS Compass Elevator System integration with the unified (C•CURE 9000 and victor) provides security to particular landings (floors) in a multi-level building by ensuring that only those authorized may go to a particular landing, or exit on that landing. Access to particular landings is determined through a swipe of a card to a card reader called a Destination Entry Computer (DEC) outside of the elevator. The card reader accesses the personnel privilege assigned to a specific OTIS Elevator access configuration.

2. Features

The Unified Application Server integration software for OTIS Elevator offers the following features:

- Secure access to particular floors of multi-level buildings by ensuring that only authorized personnel can go to a particular floor or exit on that floor.
- Supports Operational Modes 1 through 4, which can also be scheduled.
- Supports Interface Control Document (ICD) Version 1.0, Version 2.0 and Version 3.
- Provides floor selection message for a DEC.
- Provides a DES Audit display that shows the elevator activity of Personnel.
- Supports Front and Rear door configuration.
- Schedule-based floor access for all personnel.
- Supports DEC PIN code entry.
- Supports Card Swipe on inbuilt Reader of DEC
- Remote monitoring using the Activity Viewer.
- Each elevator group supports 255 floors, and the front and rear doors of each elevator cab.
- Each Elevator System supports up to 240 DEC devices.
- Supports Default Floor configuration.
- Schedule actions to secure or unsecure floors.
- Exemption Group can access Secured Floors.

3. Hardware Requirements

OTIS Elevator Integration has the same hardware, software, and disk space requirements as the Unified Application Server. If the target computer can install Unified Server, then it satisfies OTIS Elevator Integration requirements.

4. Software Requirements

The Unified Server Integration software for OTIS Elevator requires the following software versions:

- victor unified client: 4.8

NOTE: The OTIS Elevator Integration server components cannot be installed on a victor Application Server MAS.

Close any running applications to avoid installation problems.

NOTE: Client workstation(s) requiring ability to setup the OTIS Elevator objects will need to install the OTIS Elevator Integration client components.

5. Qualified Operating Systems

All Operating systems supported by victor are supported by this driver. Refer to victor product data sheets.

6. Contents

The unified (victor/C-CURE 9000) Integration Software for OTIS Elevator contains the following:

File	Description
OTIS_Integration.exe	OTIS Integration software setup file

7. Pre-Installation

To perform the installation on the victor Application Server:

1. You must have appropriate Windows permissions. You must have membership in the local Administrators group, or equivalent privileges. See the Microsoft Operating System document or system administrator for more information.
2. You must have installed unified Application Server and licensed with the following option(s):
 - Unified Application Server (CC9000-VICTOR)
 - OTIS

To perform the installation on the client(s):

1. You must have appropriate Windows permissions. You must have membership in the local Administrators group, or equivalent privileges.
See the Microsoft Operating System document or your system administrator for more information.
2. You must have installed Administration Workstation
3. You must have installed Monitoring Station
4. You must have installed victor client

8. Installation

Perform the following steps to install the unified victor/C-CURE 9000 Integration Software for OTIS Elevator:

SERVER

Note: You must install the OTIS Elevator Integration in the same folder as victor/C-CURE 9000. Also, you must have administrator privileges to do the install; otherwise the system displays the error message: "The system administrator has set policies to prevent this installation."

1. Double-click the OTIS_Integration.exe file.
2. The installation program determines if the correct version of victor/C-CURE 9000 are installed on your system, and if it is not, a message is displayed stating that a supported version of victor/C-CURE 9000 is needed.
3. The Install Wizard begins installing the software, and the OTIS Elevator Integration **Welcome** screen appears.
4. Click **Next** and follow the Install Wizard prompts.
NOTE: On License Agreement, be sure to select "I accept the terms in the license agreement" before clicking Next.
5. Click **Finish** to complete the Installation.

Remote Client(s)

1. Double-click the OTIS_Integration.exe file.
2. The installation program determines if the correct version of victor/C-CURE 9000 are installed on your system, and if it is not, a message is displayed stating that a supported version of victor/C-CURE 9000 is needed.
3. The Install Wizard begins installing the software, and the OTIS Elevator Integration Welcome screen appears.
4. Click Next and follow the Install Wizard prompts.
Note: On License Agreement, be sure to select "I accept the terms in the license agreement" before clicking Next.
5. Click Finish to complete the Installation.

9. Post Installation

1. Launch the Server Configuration Application (Run as administrator) from the Start Menu via either:
 - Start > All Programs > Tyco
2. Restart the CrossFire services:
On the Services tab:
 - a. Click "Stop Service" for the Crossfire Framework Services and wait for all Services to show Status: Stopped
 - b. Click "Start Service" for the Crossfire Framework Services and wait for it to show Status: Running
 - c. Click "Start Service" for the Crossfire Server Component Framework Services and wait for it and others to show Status: Running
 - d. On the Server Components tab:
 - e. Click "Start Service" for the " OTIS Driver Service" and wait for it to show Status: Running
 - Start > All Programs > victor

10. Issues and Limitations

- Upgrade of this driver is supported using User Account which was used to install earlier version of OTIS Elevator System integration.
- If there are multiple clearances assigned to a personnel record, the landing matrix will be fetched for all the clearances, including expired clearances associated with this personal record.
- OTIS Elevator Integration will not consider the following access control functions:
 - Antipassback
 - Area Lockout
 - Area Configuration
 - Occupancy Counting
 - Intrusion Zones
- No actions are performed when Group Manual Actions are cancelled from the MAS Client Activity Viewer.
- Synchronized Audit and Journal Log messages on MAS do not show the complete details of objects configured.
- The Operator icon is displayed instead of the Manual Action icon for deactivated and cancelled Manual Actions in Journal messages.

- Manual Actions performed on OTIS Landing objects in the MAS Remote Client (C-CURE and victor) do not work.
- Validation of Parity bit is not supported during processing of card read data received from OTIS DEC.
- User must select the ICD version manually. It is not automatically configured based on the system version in field.
- Reboot the DES after changing the ICD version. This ensures that CCURE reflects the allowed floors in the DES.
- During upgrade ICD version is set as '3'. User must set appropriate value of ICD version after upgrading.
- Card format configured with Issue Code field must be linked with the CHUID configured with the Issue Code field.
- Do not configure personnel with identical card numbers if card formats of same data length and format fields are associated with DEC.
- When victor is upgraded from 4.6 to 4.8, OTIS integration service will be missing. Resynchronize the OTIS Integration driver from **Programs and Features** or run the integration installer and then click **Resynchronize**.
- When victor is upgraded from 4.7.1 to 4.8, OTIS integration service will be missing. Resynchronize the OTIS Integration driver from **Programs and Features** or run the integration installer and then click **Resynchronize**.

End of Release Notes

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